

Upcoming Sewer Upgrades in Your Area

Your property will be affected by upcoming sewer upgrades along Broadview Avenue. Please carefully read this important information to understand what to expect.

- Work will take place intermittently in the evening and overnight, between 7 p.m. to 7 a.m. (Monday through Friday) between November 20, 2023 to February 17, 2024.
- You can expect occasional noise as work crews perform the work.
- During the lining of the sewer, your property will experience a **temporary sewer service disruption for approximately 6 to 10 hours**.
 - A **Sewer Service Disruption Notice will be issued at least 48 hours before** the scheduled service disruption with the exact date and time of the work.
 - You will need to avoid allowing water down the drain otherwise you will experience a sewer backup.
 - **Do not use a washing machine or dishwasher, flush your toilet, or use a sink, shower or bath without the use of a drain stopper during the temporary service disruption window.**
- If your business operates between 8:00 p.m. - 6:00 a.m. and water usage cannot be restricted, special coordination and accommodation will be made to help reduce impacts. Please contact the Project Field Ambassador (fieldambassador@andrews.engineer) to coordinate this work.
- To **avoid odours** (plastic or glue-like) while the sewer is being relined, we recommend that you pour 1-2 litres of water down every drain (i.e. sinks, showers, bathtub, floor drains) in order to create a water barrier **before the lining work**. Do not continuously run your taps.